

Alignment Warranty

Wheel alignments performed at a Kal Tire store are covered for a period of 30 days for personal use vehicles only. Should an incorrect alignment be detected within the period of warranty, Kal Tire will realign the vehicle with no labour charge.

Steering and Chassis Repair Warranty

Kal Tire has a limited lifetime warranty on steering and chassis parts installed at a Kal Tire location. Labour for steering and chassis parts are covered for a period of 36 months or 60,000 km from the date of purchase, whichever occurs first.

Commercial Vehicle Warranty: See Vehicles Used For Commercial Purposes

Battery Warranty

Kal Tire's DieHard® Battery warranty applies to personal use passenger car, SUV and light trucks (up to 1 ton in non-commercial service). Kal Tire warrants the battery on the attached invoice to the original purchaser for periods as outlined below. Should the battery fail during the free replacement period, it will be replaced free of charge with a battery of equal quality or size, or at our option, money will be refunded. After the free replacement period, Kal Tire will replace the battery on a pro-rated basis, as follows: Divide the months of warranty remaining by the total months of specified warranty multiplied by the current selling price.

Battery Type	Warranty	Free Replacement Period
DieHard® Gold	100 Months	36 Months
DieHard® International	72 Months	18 Months
DieHard® Weather Handler	72 Months	24 Months

A vehicle systems test may be required in certain cases for battery warranty.

Batteries used in commercial vehicles (trucks rated 1 ton or over), farm equipment, are covered for a period of 3 months free replacement and one half (1/2) the stated total warranty period.

Commercial, police, taxi, ambulance, marine and industrial batteries are warranted for a period of 24 months, on a pro-rated basis, first 3 months free replacement.

The original invoice must accompany this warranty.

Warranty

Kal Tire's Customer Care Plan warranty is limited. Please read and understand the conditions outlined below which are incorporated into and apply to all warranties covered in the Customer Care Plan.

Overall Warranty: Kal Tire's obligation to be bound by the warranty applies to personal use vehicles only, unless otherwise provided and is subject to the customer adhering to all terms set out in the Customer Care Plan and continuing to participate in the Kal Tire maintenance programs as it applies to tires, wheels and automotive service. Kal Tire's obligation to be bound by the warranty does not apply if, in the sole opinion of Kal Tire, the customer vehicle has been damaged by modifications, damage by accident, misuse, negligence, fire, act of God, or alterations made by the customer or a third party.

Limitation of Liability: For any parts, labour or products claimed to be defective, the customer must bring the vehicle in to any Kal Tire location to be inspected by a Kal Tire representative within the warranty period. Any parts, labour or products found to be defective, shall be repaired, replaced or money refunded (up to the original purchase price) at the option of Kal Tire. The liability of Kal Tire shall be limited to the original purchase price and does not include any consequential damages of any kind, including but not limited to: loss of vehicle or equipment, loss of time, towing, loss of revenue, or inconvenience.

Qualifications for Warranty Coverage: Warranty coverage is provided in accordance with the terms and conditions in this Customer Care Plan and all of the following:

- If the full purchase price for the parts, labour or products has been paid to Kal Tire
- All claims are made within 30 days of the discovery of the alleged defect
- The warranty is for the exclusive benefit of the customer on the invoice and is not transferable
- The original invoice must accompany this warranty

By purchasing the parts, labour or products from Kal Tire, the customer accepts and agrees to the Customer Care Plan including without limitation all the terms and conditions of this schedule, the invoice and the Customer Care Plan folder.

The warranties provided in the Customer Care Plan are in substitution for damages to which the customer might otherwise be entitled at law or in equity, and in particular, in lieu of an action for fundamental breach of contract, the customer will be bound by the provisions of such warranty(ies). The warranty(ies) provided in the Customer Care Plan are exclusive and in lieu of all other warranties, agreements, representations or conditions of Kal Tire whether written, oral, collateral, statutory, implied or otherwise, including without limitation, the implied warranties of merchantability and fitness for a particular purpose, and Kal Tire shall not by virtue of having sold the product, parts or labour be deemed to have made any other warranty, agreement, representation or condition whatsoever.

Customer Care Plan for Tires

Road Hazard Protection: Any of the tires which fail and in our opinion are not repairable due to road hazard damage like cuts, bruises, and punctures, will be replaced with a comparable new tire within the first 30 days of purchase at no charge, excluding balancing. After the first 30 days, from the purchase date, any tires, which fail due to road hazard damage and are not repairable in our opinion, will be replaced with a comparable new tire. The replacement cost for the tire(s) will be on a pro-rated basis. This will be calculated as follows: percentage of tread depth used multiplied by the current selling price at the time of return plus balancing.

Owner's Obligation: Proper tire care is necessary to obtain the maximum mileage and wear from a tire. You are required to have us rotate and inspect your tires every 8,000-10,000 km. This service will be provided at no charge. You also need to ensure that the tires operate at the proper cold inflation pressure as outlined in the owner's manual or on the invoice. Inflation should be checked once a month. This will be provided at no charge by any Kal Tire store. We will help you. Please come and see us.

Mechanical Warranty

Mechanical parts installed at a Kal Tire location will be covered for a period of 3 months or 9,000 km, parts and labour. Additional warranties may apply, see appropriate sections. Kal Tire warranty applies to the original owner only. Warranty valid with a copy of the original invoice. Warranty will be honoured at any Kal Tire location performing mechanical repairs.

Limited Lifetime Warranty: This warranty is limited to the original owner and includes the cost of the parts covered under the limited lifetime warranty only. Labour to replace covered and associated parts is not included under the limited lifetime warranty.

Commercial Vehicle Warranty: Vehicles used for commercial purposes are warranted for a period of 90 days or 9,000 km, whichever occurs first from the date of purchase on all parts and labour.

The original invoice must accompany this warranty.

Brake Repair Warranty

Lifetime Friction Warranty: Kal Tire offers a limited lifetime warranty on friction material when installed at a Kal Tire location for either a standard brake friction or a complete brake friction replacement. Labour is not covered by lifetime warranty.

Standard Brake Friction Replacement Service: Brake parts and labour are covered for a period of 12 months or 20,000 km, whichever occurs first.

- Replacement of disc pads or brake shoes
- Replacement or machining of drums or rotors
- Service of calipers including slides
- Replacement of brake shoe hardware and adjusters

Complete Brake Service: Brake parts and labour are covered for a period of 36 months or 60,000 km whichever occurs first.

- Replacement of disc pads or brake shoes
- Replacement or machining of drums or rotors
- Replacement of brake shoe hardware and adjusters
- Replacement of calipers and wheel cylinders
- Brake fluid flush and complete fluid replacement

Warping of Brake Rotors & Drums: Excessive and repeated braking can result in extreme heat build up that will actually cause the brake rotors and drums to warp resulting in uneven braking and faster wear out. For both the standard or complete brake service, warping of rotors and drums is warranted for a period of 90 days from the date of purchase.

Commercial Vehicle Warranty: See Vehicles Used For Commercial Purposes

Shock Absorber/Strut Warranty

Parts Warranty: Kal Tire warrants shocks and struts for defects and premature wear for the following products.

- ___ Monroe Reflex Limited Lifetime Warranty
- ___ Sensa-Trac Limited Lifetime Warranty
- ___ Gas Magnum Limited Lifetime Warranty
- ___ Quick Struts Limited Lifetime Warranty

Struts are not covered if strut mounts were not replaced at time of purchase on original invoice. Quick Struts have limited lifetime warranty on the complete unit. Commercial vehicles are excluded from Limited lifetime Warranty.

The original invoice must accompany this warranty.

Labour is covered for a period of 12 months.